

27 June 1984

MEMORANDUM FOR:

Logistics/DCI

STAT

FROM:

History Staff/DCI

STAT

SUBJECT:

Power Problem with Word Processor

1. The Wang system was installed in the History Staff in April 1983, we have had very few problems with it. Last week, 18 June we started with the problem of the CPU shutting off and we would have to reset the whole system, this was frustrating and time consuming therefore we contacted the Wang technician for a service call.

2. The Wang technician brought in a Line Analyzer to monitor the power being registered from the Wang CPU. After a week of this a Wang specialist read the log and came to the conclusion that we do not have a good ground connection. If we have a third wire ground connection it should be checked to see if the connection is working properly. As this past week, 25 June, we have not experienced a shut off of power. I placed a call to ODP hoping to get some assistance but was told this should be handled through the Building Maintenance. I contacted Building Maintenance in Ames and it was suggested that an Agency electrician come to check out the lines leading from our dedicated line to the ground connection. We would appreciate it if you could look into this problem for us.

/s/

STAT

HS Chrono